

## YOT VICE HOUSEKEEPING

Dear guest, the YOT Vice crew are looking forward to welcoming you aboard. Can you please take a moment to review some important housekeeping guidelines.

- 1 We ask that you arrive at the marina 5 minutes prior to your charter start time so that we can get you all checked in and ready for boarding.
- 2 To protect the teak deck, we'll ask that guests remove shoes when boarding and we will store them safely until your return.
- 3 We are a non-smoking vessel, however vaping is allowed in outdoor areas.
- 4 Given that YOT Vice is fully licensed, we don't cater to BYO. For payments over the bar, we accept cards only with an exception made when settling on-consumption bar tabs at the end of the charter (exact cash amount is required as we don't carry change). You are welcome to set up pre-paid bar tabs prior to the booking via cash or card.
- 5 Please be aware that although YOT Vice is a private yacht, we are a licensed venue which is required to comply with the Responsible Service of Alcohol conditions.

The crew is committed to providing the best possible service under the conditions of our liquor license. There is a zero tolerance policy for any staff abuse or possession of illicit substances onboard.

All directions from the master of the vessel or crew must be adhered to and jumping off the vessel without permission of the master is strictly prohibited.

Failure to comply with any of the above points may result in the charter ending prematurely.

If any guests remove alcohol from behind the bar or alcohol storage areas without staff approval, the charter may be terminated prematurely.

- 6 We ask that all guests treat the vessel with respect and in the event that excessive cleaning or repairs are required after the charter, a \$500 cleaning fee may apply.
- 7 | We do allow some decorations onboard however due to logistical constraints on the Brisbane River, there are limitations and guidelines in place. All decorations will need to be discussed with your events consultant.
- 8 Guest numbers must be confirmed no later than 10 days prior to your charter to allow the rostering of staff. Any last minute increases in guest numbers may not be allowed due to staffing capacity.
- 9 The vessel will return to the dock 10 minutes prior to the end of your charter to allow the crew to secure the vessel and be ready for guests to depart, last drinks will also be at this time.

The guest experience and safety of guests is our main priority. Can you kindly share the above details with your guests.

Don't hesitate to contact your events consultant on any questions regarding the above and your booking. Looking forward to a great event on the water.

YOT Vice Management

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